

MTC-G3/MTC-H5 Setup Guide

Introduction

This article will guide you through the process of setting up your modem for use with WIN-911.

You will need to setup a wireless account with your carrier and obtain a **Standard SIM card** before you can begin to use your modem. WIN-911 will only use the SMS functionality of your modem so you do not need a voice or a data plan. We recommend using an unlimited SMS plan.

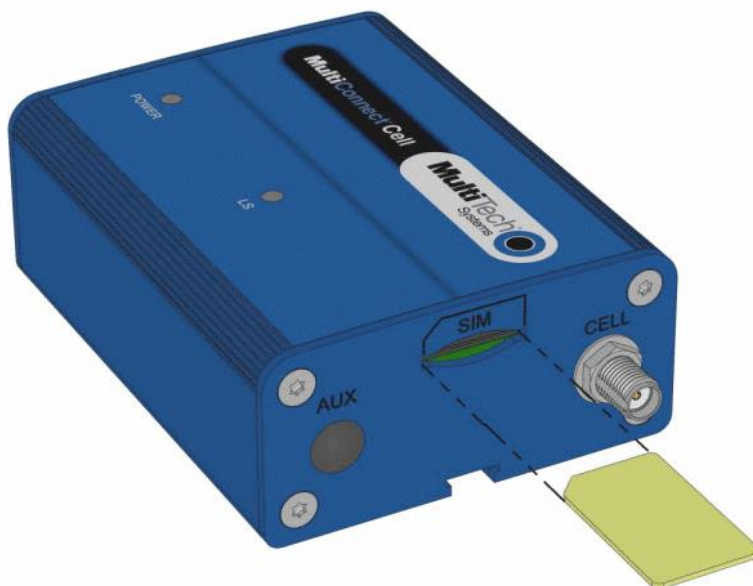
You can install the modem ahead of time without a SIM card but WIN-911 will not function correctly until the modem is activated.

Installing a SIM Card

This model requires a **Standard SIM card**, which is supplied by your service provider. To install the SIM card:

NOTE: You can use a Micro or Nano SIM card but you'll need the appropriate Standard SIM card adapter.

1. Locate the SIM card slot on the side of the modem. The slot is labeled SIM.
2. Slide the SIM card into the SIM card slot with the **contact side facing down** as shown. When the SIM card is installed, it locks into place.
3. To remove the SIM card, push it in and it'll eject itself from the device.



Driver Download

Before you begin, you will need to download the driver from the WIN-911 Software USB drive. You can find the driver for the MTC-G3 in the MTC-G3 folder and MTC-H5 in the MTC-H5 folder: **H5-G3-USB.zip**.

Extract the files to your computer.

Installing on Windows 7, Windows 8, Server 2008, and Server 2012

NOTE: If you connected the device before installing the drivers, Windows may install drivers automatically.

Your device may not operate correctly with these drivers. Uninstall the drivers before proceeding.

1. Unplug the modem if connected.
2. Go to the location where you extracted the driver and open the H5-G3-USB\Driver folder.
3. Right-click on **TelitUSBInstaller_In_U8.00.04.exe** and select **Run as Administrator**.
4. Click Yes or Allow to allow the installer to make changes to your computer.
5. Click Next and follow the instructions in the installation wizard.
6. Click the Install option when prompted, for example, Install this driver software anyway.
7. Click Finish.
8. Connect USB cable from the device to a USB port on your computer. Windows indicates when the device is ready to use.

Installing on Windows XP and Server 2003

NOTE: If you connected the device before installing the drivers, Windows may install drivers automatically.

Your device may not operate correctly with these drivers. Uninstall the drivers before proceeding.

1. Unplug the modem if connected.
2. Go to the location where you extracted the driver and open the **H5-G3-USB\Driver** folder.
3. Run the installer, **TelitUSBInstaller_In_U8.00.04.exe**.
4. Click **Next** and follow the instructions in the installation wizard.
5. Click **Continue Anyway** each time this screen appears.



6. Click **Finish**.
7. Connect USB cable from the device to a USB port on your computer. After it detects the hardware, Windows opens the New Hardware Wizard.
8. Select **No, not this time** and click **Next**.
9. Select **Install the software automatically (Recommended)** and click **Next**.
10. Select **Finish**.

Setting Up WIN-911 V7

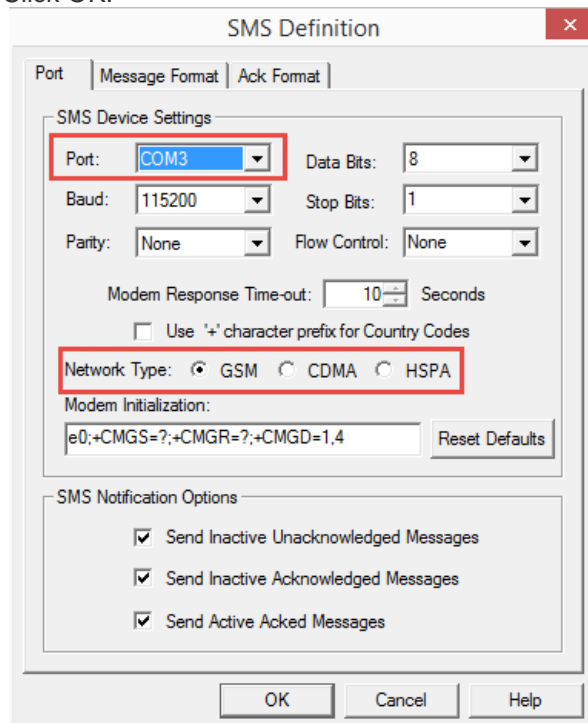
Locate Modem COM Port

In order for WIN-911 to use your modem, you must tell it which COM port the modem was assigned to. You can locate your modem's COM in Phone and Modem Options.

1. Open Control Panel
2. Select Phone and Modem Options
3. Select the Telit modem and click Properties
4. Select the Modem tab and you'll see the COM port on the top left. You need to enter this COM port in WIN-911.

WIN-911 SMS Settings

1. Open the WIN-911 Configurator and go to Global > SMS.
2. Change the Port drop-down selection to your modem's COM port.
3. Select the Network Type of your modem, GSM if using the MTC-G3 or HSPA if using the MTC-H5.
4. Click OK.



Conclusion

If you have followed these steps correctly, you have installed and setup your cellular modem for use with WIN-911 V7. Next you'll need to configure SMS Connections in the Configurator's Phone Book and assign them to your Groups.

If you're having any issues with instructions, please submit a support request or contact Product Support at 512-326-1011 x3 or toll free in the US and Canada at 1-800-331-8740 x3

